




# FIRST STOP

## SELF GUIDED TOUR

Follow the key below to visit areas of our campus!



### UnionWest @ Creative Village (UWCV)

- First Stop (*Suite 105*) 
- Student Engagement (*Suite 200*)
- Student Success (*Suite 200*)
- Well-Being (*Suite 246*)
- Culinary, Hospitality & Pastry (*Floors 3-5*)
- UnionWest Housing & Residence Life (*Floors 6-15*)
- Housing Resident Parking (Resident or Public Permit Required)

### Communications Building (CMB)

- Computer Labs Classrooms (*Floors 2 and 3*)
- Card Services and Parking (*Suite 106*)

### General Campus Services

- UCF Police Department - Downtown Station

### Dr. Phillips Academic Commons (DPAC)

- The Parramore Room (*Suite 107*)
- The Bridge (*Floor 3, West Wing*)
- Learning Support Services Office (*Suite 330*)
- Addition Financial Library (*Suite 265*)
- IT Support and Tech Lending (*Suite 250 & 274*)

### Campus Parking Garages (PG)

- PG1 (Permits Required)
- PG3 (Permits Required)

Click here [Parking Info >](#)

**CAMPUS MAP**

**UCF DOWNTOWN**

**VALENCIA COLLEGE**

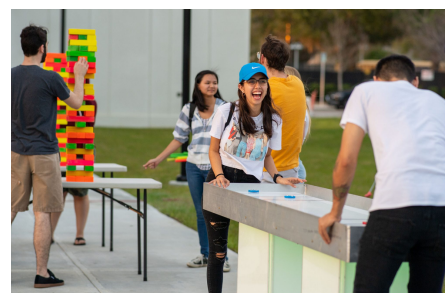


The UnionWest at Creative Village Building is a 15-story mixed-use building which opened in August 2019 concurrent with the opening of the UCF Downtown and Valencia College Downtown campus. The building offers retail and academic learning space, including Valencia College's Walt Disney School of Culinary Arts and Hospitality. A garage for housing students and public parking options are also attached to the building. The first floor is home to **FIRST STOP**, which provides admissions, campus tours, associate program advising, enrollment, financial aid, transfer support, registrar, residency questions, and general Downtown questions.

## Student Engagement (2nd Floor, UWCV 200)


[Read More >](#)

Student Engagement provides students with the opportunity to become actively involved through events, activities, and student clubs/organizations. Steered by the Downtown Student Life Programming Board, UCF & Valencia College Downtown students work together to create an experience for development and growth. Student Engagement partners with departments as well as the neighboring community to guide students through a successful and fun college career. This area also includes programming and services from LGBTQ+ Services, a Reflection Room, the Multicultural Student Support, and Social Justice and Advocacy support. Activities for students can include swan boat rides at Lake Eola, game nights, community cleanup, theme park visits, local coffee shop tastings, Orlando Magic games and more!



## Student Success (2nd Floor, UWCV 200)


[Read More >](#)

Student Success houses over 15 different student services offices. Some of the resources you will find on the second floor of UnionWest are bachelors degree academic advising for the College of Community Innovation and Education and the Nicholson School of Communication and Media, orientation and first-year programs, and International Student Services. Career and internship services has numerous resources and services to offer as you search for the right major or prepare for your job search. It's never too early or too late to work on your professional development plan. The more time you invest in this process, the more likely you are to achieve your goals. Testing and Accessibility Services is also located here and facilitates placement and course exams as well as classroom and campus accessibility support.



## Well-Being (2nd Floor, UWCV 246)


[Read More >](#)

The downtown campus offers a variety of health and wellness services and programs, including primary healthcare, mental health counseling, stress reduction, fitness, and nutrition. Your healthcare is interconnected – your mental health is connected to your physical activity and to your academic success, so your well-being is integrated. Well-Being works collaboratively to connect services to get what you need faster. The 7,900 square foot facility includes a multipurpose fitness studio, cardio equipment with the latest technology, strength machines, free weights and a state-of-the-art functional space. Programs include group exercise classes, fitness assessments, personal training and outdoor programs.



## Culinary, Hospitality and Pastry (3rd - 5th Floor, UWCV)

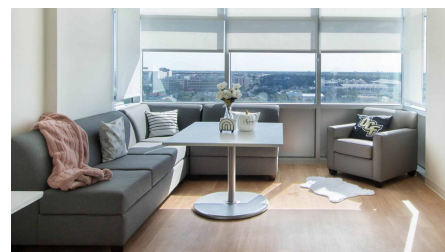

[Read More >](#)

Floors 3-5 contain culinary hands-on learning spaces and are home to the Walt Disney World Center for Culinary Arts & Hospitality. This space is filled with modern kitchen equipment, including bread-baking ovens and an Italian ice cream-making machine. Additional features include a microgreen growing cabinet, a chocolate crafting area, and a mixology lab, where students can learn the art of mixology. Each floor is identified by a color representing the student's level in the program starting with green, advancing to blue and graduating to red. First year level students cook with induction stoves and eventually advance to gas on the 4th and 5th floors.

## UnionWest Housing & Residence Life (6th - 15th Floor, UWCV)

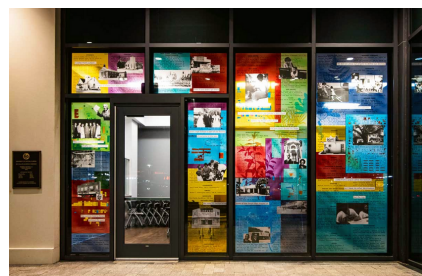
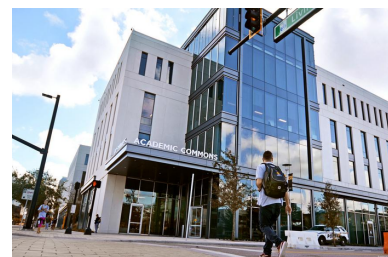


The Downtown campus offers fully furnished student units on floors 6–15. Several floor plan options are available and include Cable TV, High-Speed Wi-Fi and utilities. Students from both UCF downtown and Valencia can live here and over 600 beds are available. Residents also have access to a sky deck, resident lounge areas and access-control systems. Call **689-223-1240** for on the spot tours during their normal business hours. Visit [unionweststudentliving.com](http://unionweststudentliving.com) for more information on housing rates and room layouts.

[Read More >](#)




Dr. Phillips Academic Commons features four stories of active learning spaces, including a community room, classrooms, computer labs, a game room, the Addition Financial Library, study and tutor spaces, a moot court, and academic offices. The building is a state-of-the-art learning facility that will overlook Luminary Green, a green space for outdoor concerts and events, scheduled to open by 2023. The Learning Support Services Office is located in this building and encompasses the learning and writing center in one.



## The Parramore Room (1st Floor, DPAC 107)

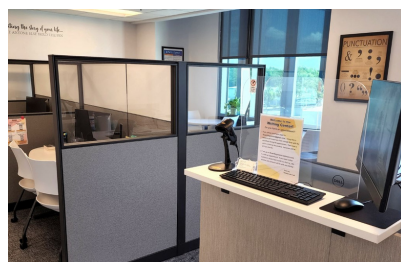

[Read More >](#)

The Parramore community room honors the oldest Black and African American neighborhood in Orlando, which is also home to the the Downtown campus. This space serves as a meeting space for departments, student groups and community organizations. The custom stained glass window incorporates historical artifacts, photos, illustrations, and a poem from the students at the City of Orlando -Neighborhood Center, a local community center located near the campus. Created by artist Nancy Gutkin O'Neil, the piece is named, "If we can truly remember, they will not forget," from poet Miller Williams' Of History and Hope. The artwork features six panels of tempered and laminated float glass with fired-in pigments.

## The Bridge (3rd Floor, DPAC West Wing)


[Read More >](#)

Displays a exquisite mural called "Unleash Your Potential" painted by a UCF Alumni in one weekend showcasing the collaboration and partnership between UCF and Valencia College. The artist shared he wanted to use colors that represent both institutions. Yellow and red represent Valencia's colors, while the stars symbolize UCF's motto of "Reach for the Stars." Oranges are a classic Florida staple and two wings on the side walls reference the swans at downtown's Lake Eola and the Pegasus, which is a UCF symbol. The Downtown campus has a lot of community, competition and talented people that will push students to find their potential. Take advantage of this great photo opportunity for Downtown visitors and guests!



## Learning Support Services Office (3rd Floor, DPAC 330)


[Read More >](#)

Learning Support Services Office encompasses the learning center and writing center in one! Tutors are trained to help students learn effective study strategies when learning material. Free tutoring is available on a drop-in basis and 30-min appointment writing consultations who can assist students with any part of the writing process. Study rooms and equipment rentals like calculators, laptops, graphing calculators are available for checkout. Distance tutoring is also available with navigating popular college platforms like Canvas, OneDrive, Zoom, Microsoft Office, video editing software, etc.

## Addition Financial Library (2nd Floor, DPAC 265)


[Read More >](#)

Through academic, professional, and community partnerships, the Addition Financial Library supports student success and life-long learning through integrated services, scholarly research, and teaching excellences. Located on the 2nd floor, the Downtown library offers a small collection of books and media, and an even larger collection of online books and articles. Books can be delivered from other campuses and other libraries. Desktop computers, a free scanner, and printing support are also available. Library staff support visitors with finding articles, books, and connecting students with their Subject Librarian. Services are available to faculty, staff, and local residents.



## IT Support and Tech Lending (2nd Floor, DPAC 250 & 274)



Tech lending allows students to rent computers, iPads, cameras, chargers, etc. The glass rooms are for private appointments with librarians. Here, students can get help troubleshooting issues with their computers and other electronic devices. In this area, there is also space for students to study or relax between classes. The glass rooms can be utilized for private appointments with research assistants, another area for students to study or relax between classes. The lighting in DPAC is conducive to natural lighting which studies have shown is best for study.

[Read More >](#)

The CMB building houses classes for digital media, communication, game design and the Makers room which has 3D printers, augmented reality, virtual reality, laser cutting, recording studio, game design, and testing. The CMB holds FIEA- the Florida Interactive Entertainment Academy masters program which is the #1 graduate program in the U.S. Students get a chance to work in the motion capture studio that collaborated with Tiger Woods for the PGA game development and Shaq for the NBA 2k player motions. Electronic Arts (EA) Sports approached UCF to develop a game design program and created the partnership we have today. Their Florida headquarters is now located right next to campus, where 1 in 7 employees are UCF Alumni!



## Card Services and Parking Office (1st Floor, CMB 106) [Read More >](#)

ID Card services is your key to everything at the downtown campus. Your Student ID card permits you to access buildings, testing materials, the downtown campus game room, and much more! To receive your ID after registering for classes, visit Card Services located in CMB on the first floor, room 106. The virtual parking system allows students to conveniently register their license plate with UCF Parking and Transportation. Your License Plate is your permit! Visit [parking.ucf.edu](http://parking.ucf.edu) to purchase your parking permit and learn more.



## Computer Lab Classrooms (1st Floor CMB) [Read More >](#)

The CMB features computer lab classrooms equipped with dual-monitor set up stations. This monitor set up is ideally implemented for programs that require students to utilize software programming and design approaches to interactive media. These spaces are also utilized by the Center for Research and Education in Arts, Technology, and Entertainment (CREATE) conducts multidisciplinary projects, and research-driven initiatives, as a part of the University of Central Florida. CREATE's affiliated faculty, students, and staff explore a myriad of educational, research, and creative topics while promoting community awareness.



## Downtown Market Day [Read More >](#)

Engage with student organizations on campus and learn about fun opportunities and events in downtown Orlando! Once per month, the downtown campus hosts Downtown Market Day for UCF and Valencia registered student organizations and external vendors to showcase their services and/or products. The event takes place on the third Thursday of each month (except during holidays) from noon to 4 p.m. at UCF Downtown during the Spring and Fall semesters outside between CMB and DPAC buildings.

## Thanks for visiting!

Be sure to visit **FIRST STOP** to schedule a student guided tour.

**Location:** UnionWest at Creative Village Building, First Floor – Suite 105

**Hours:** Monday-Thursday 8:00am-5:00pm, Friday 9:00am-5:00pm

**Website:** [dtc.sdes.ucf.edu/first-stop](http://dtc.sdes.ucf.edu/first-stop)

**Phone:** 407-235-3810



**UCF DOWNTOWN**

**VALENCIA COLLEGE**

Click or scan below for more information!

